



Exponent Support for Agresso

Exponent (Pty) Ltd / Co. Reg No. 81/00321/07

6 Centuria Park, 265 Von Willich Avenue, Centurion P O Box 10905, Centurion 0046

Tel: +2712 663 0100 Fax: +2712 663 5678 www.exponent.com



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- **Contact Details**

Head Office 6 Centuria Park, 265 Von Willich Avenue Centurion Gauteng	Switchboard: +27 12 663 0100
Sales Enquiries	
	Switchboard: +27 12 663 0100 e-mail: agresso.support@exponent.com
Customer Support/Helpdesk	
	Switchboard: +27 12 663 0100 e-mail: agresso.support@exponent.com

www.exponent.com

www.agresso.com



• **ABW Modules**

Available modules in 5.5.2

Agresso Business World offers the following role-and Web-based solutions:

- [Financial management](#)
- [Human resources and payroll](#)
- [Project management](#)
- [Procurement management](#)
- [Field Service Management & Asset Maintenance](#)
- Reporting & Analytics
- Business Process Automation

Financial management	
General ledger Accounts payable Accounts receivable Fixed assets Cash management Budgeting planning & forecasting	
Procurement management Self service requisitioning Automated workflow Comprehensive support for e-procurement Invoice matching	Human resources and payroll Administration Absence tracking Training and development management Payroll
Project management Resource planning Flexible reporting structures Price modelling Automated invoicing Time registration	Field Service Management & asset Maintenance
Other: Reporting & Analytics Business Process automation	

Agresso's solution for Businesses Living IN Change (BLINC)

Over 2600 highly dynamic (BLINC) organisations in over 100 countries around the world appreciate the Agresso advantage. From Parliament to the world of computer gaming, to Professional services, Local government, Health, Education, Travel, Publishing, Media, and Financial services , these organisations realised their investment was not only about meeting the requirements they see today, but most of all an investment to meet the requirements of tomorrow.

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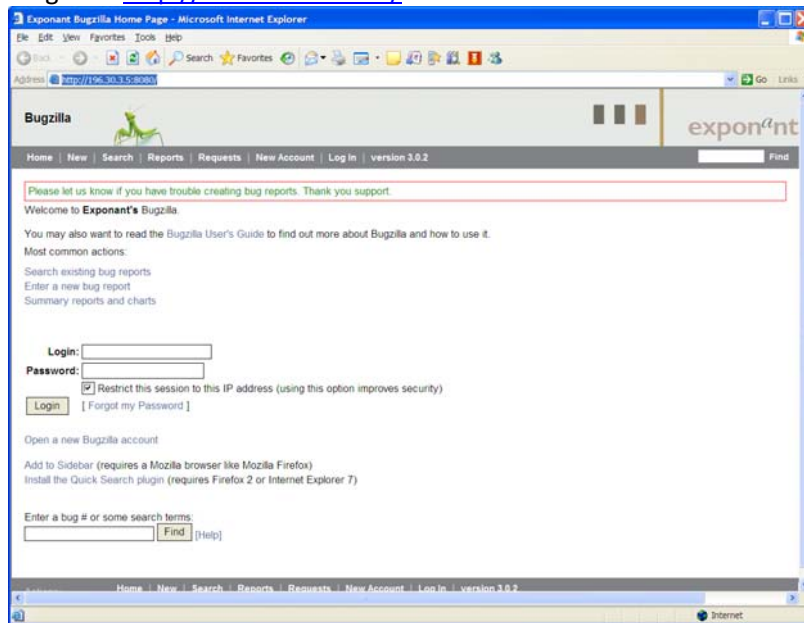
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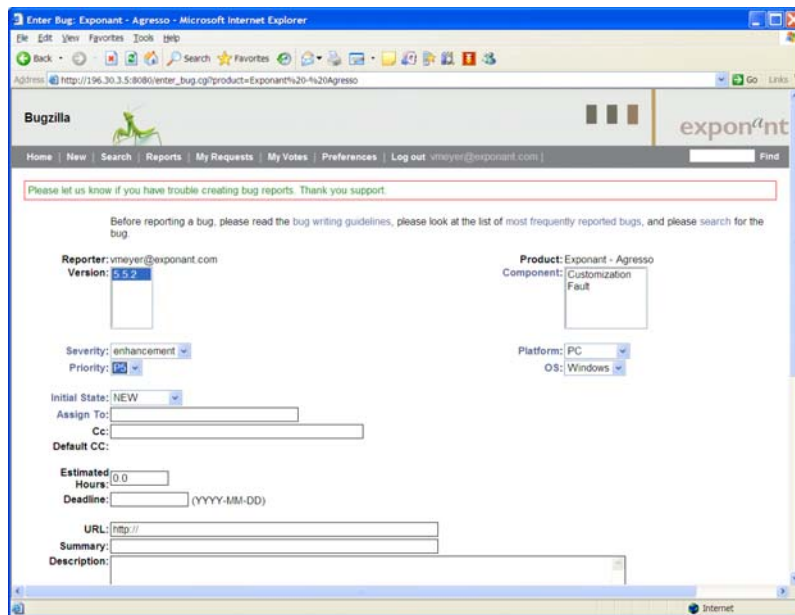
- **Support**

- **Logging an Error/ Customization request:**

1. Fill in the document: Agresso Support.doc
2. Login to Bugzilla: <http://196.30.3.5:8080/>




3. Select **NEW** on menu
4. If having a choice select **Project**
5. Fill in information –
 - Select **Version**
 - Select **Component** -> Customization or Fault (the Assign To field will be automatically filled in)
 - Select **Priority**
 - Fill in Cc if required
 - Fill in **Description** and **Summary**.



Enter Bug: Exponent - Agresso - Microsoft Internet Explorer

Address: http://196.30.3.5:8080/enter_bug.cgi?product=Exponent%20-%20Agresso

Bugzilla  **exponant**

Home | New | Search | Reports | My Requests | My Votes | Preferences | Log out: vmeyer@exponent.com

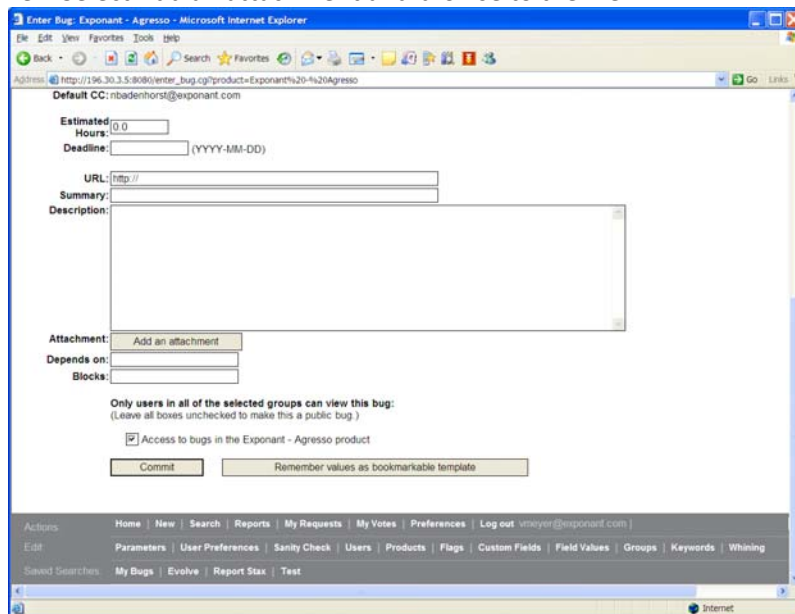
Please let us know if you have trouble creating bug reports. Thank you support.

Before reporting a bug, please read the bug writing guidelines, please look at the list of most frequently reported bugs, and please search for the bug.

Reporter: vmeyer@exponent.com
 Version: 5.0.2
 Severity: enhancement
 Priority: P3
 Initial State: NEW
 Assign To:
 Cc:
 Default CC:
 Estimated Hours: 0.0
 Deadline: (YYYY-MM-DD)
 URL: http://
 Summary:
 Description:

Product: Exponent - Agresso
 Component: Customization
 Platform: PC
 OS: Windows

6. Attach file – Select Add an attachment and browse to the file.



Enter Bug: Exponent - Agresso - Microsoft Internet Explorer

Address: http://196.30.3.5:8080/enter_bug.cgi?product=Exponent%20-%20Agresso

Default CC: nbadenhorst@exponent.com

Estimated Hours: 0.0
 Deadline: (YYYY-MM-DD)
 URL: http://
 Summary:
 Description:

Attachment: Add an attachment
 Depends on:
 Blocks:

Only users in all of the selected groups can view this bug:
 (Leave all boxes unchecked to make this a public bug.)

Access to bugs in the Exponent - Agresso product

Commit Remember values as bookmarkable template

Actions: Home | New | Search | Reports | My Requests | My Votes | Preferences | Log out: vmeyer@exponent.com
 Edit: Parameters | User Preferences | Sanity Check | Users | Products | Flags | Custom Fields | Field Values | Groups | Keywords | Whisking
 Saved Searches: My Bugs | Evolve | Report Stax | Test

7. Select **Commit** if completed.
8. An e-mail will be automatically sent to the e-mail address on the project (agresso.support@exponent.com).
9. A Bug number will automatically be assigned and can be used as reference.
10. Journals can be added – and will be required for communication and keeping track of progress and feedback.

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